

## Lost & Found

Contact Metro Lost & Found at 513-621-9450. Please provide your bus route, date and time you lost your bike. Bikes will be stored for approximately 60 days.

## For Information

### Call MetroCenter:

(513) 621-4455

TDD 1-800-750-0750

6:30 a.m. to 6 p.m. weekdays

8 a.m. to 4 p.m. Saturdays

Closed Sundays and major holidays

### Visit Metro/TANK BusStop:

120 East 4th St. (Mercantile Center Arcade)

6:30 a.m. to 6 p.m. weekdays

Your one stop location for bus schedules,  
MetroCards, tokens and other Metro information.

Visit us on the Web at [www.sorta.com](http://www.sorta.com).



*Keeping you moving in the right direction.*



**She has 57 channels on her television.**

**She has 20 choices for an exercise class.**

**And now she has one more option for getting around.**



*Squeeze release handle to lower rack...*



*Lift bike onto rack fitting wheels in slots...*



*Raise and release security handle...*



*Place security handle over top of front tire.*



*After removing bike, raise and secure rack if there are no other bikes in rack.*

With the addition of bike racks, Metro can take you anywhere you want to go! Our bike racks are easy to use and there is no additional cost for your bike. When using the bike racks here are a few tips to keep in mind:

• Each rack holds two bikes.

- Only single-rider, non-motorized bikes are permitted on the bike racks.
- Bikes cannot be locked while on the bike rack.
- Be ready at the bus stop before the bus pulls up.
- Load and unload your bike as quickly as possible. Be considerate of other passengers who may need to transfer or arrive at their destination on time.

## Loading your bike

1. Always load and unload your bike from the curbside.
2. As the bus approaches, be ready. Remove all pumps, water bottles, etc. When the bus stops, inform the driver that you will be loading your bike.
3. If the bike rack is in the upright position, squeeze the release handle to fold the rack down.
4. Lift your bike onto the rack, fitting wheels into the slots. Each slot is labeled for front and rear wheels. Please load your bike into the OUTSIDE slot, if vacant.
5. Raise & release the support arm over the top of the front tire. Make sure the arm is resting on the tire and not the fender or frame.
6. Board the bus and let the driver know when you will need to unload your bike.

## Unloading your bike

1. Tell the driver you need to unload your bike before you approach your stop.
2. Exit through the front door of the bus.
3. Raise the support arm off the tire and return to stored position.
4. Lift your bike out of the rack.
5. Raise and secure the rack if there are no other bikes on the rack.

## Safety for bike riders

- Always load your bike from the curb (right) side. The operator may not see you if you approach the bus from the street (left) side.
- Riders must be able to load and unload their bike. For safety reasons, operators cannot exit the bus to help you.
- Remember to let the operator know when you plan to load or unload your bike.
- Bikes are not permitted inside the bus. If the rack is full, you will need to wait for the next bus.
- For everyone's safety there will be NO loading or unloading of bikes in Government Square.
- Never kneel in front of a bus.

Bikes are transported at the owner's risk. Availability is on a first-come, first-serve basis. SORTA/Metro is not responsible for bikes that are lost, stolen, or damaged while they are on the bike rack or at any of our facilities.